

The Power House Membership Terms

Contract Billing Cycle:

- All memberships are set up on a auto-pay contract running every 4 weeks except those who have chosen the one month/no contract option.

Discount Verification:

- Sliding Scale Income-Based Pricing: Follows separate guidelines.
- Student: Current Students - Must verify enrollment and expected graduation date (e.g., student ID)
- Service: Active Duty Service Members (active, reserve, National Guard), Veterans, First Responders (police officer, firefighter, EMT), Nurses (registered nurse, certified nursing assistant, licensed practical nurse), Social Workers and teachers – Must verify employment or licensure (e.g., ID badge/card)
- Corporate Partner: Approved Corporate Partnerships, required employment verification (show of ID badge, company email, business card, etc)

Partner and Dependent:

- Add-on Memberships for the Same Household, must have a full-priced member to qualify for add-on pricing memberships. If the full-price member cancels their membership, an add-on member will be reassigned at the full rate.

Referral Program:

- Members who refer a new client to the business will receive \$5 deduction in their own contract each billing cycle while the referred member has an active membership. The \$5 reduction will be automatically removed if the referred member ends their membership.
- There is no limit on amount of referrals.
- Referrals do not apply within the same household, meaning that the Family Add On pricing options and Referral discount can not be used together.

Membership Cancellation Policy:

- With 4 weeks notice or more to next billing cycle, no cancellation fee.
- With less than 4 weeks notice to next billing cycle, 50% of membership cancellation fee or account credit for other services.
- No returns will be made once charges have been processed. Credit to account for services will be offered.

Membership Suspension Policy:

- With 4 weeks notice, one suspension within a calendar year for a minimum of 4 weeks up to 12 weeks.
- Exceptions may be made for extenuating physical and mental health needs or life emergencies.

In-Person Class No Show/Late Cancellation Policy:

- A No Show or a Late Cancel will count as a used class for Athlete, Fitness and Performance Memberships or Power 10 Packs.
- Unlimited Members will be charged a \$15.00 fee.
- Late cancellations are considered within 2 hours of the class time.

Unused Classes/Visits:

- Memberships offer up to 10 classes, 15 classes, 20 classes, or unlimited every 4 weeks. Use of classes is not required and classes do not roll over.

Extra Classes/Visits:

- Members on auto-pay can purchase a single class drop-in or Power 10 Pack at reduced rates (\$20 drop-in, \$150 10 pack) to increase their classes in a 4 week period.

Virtual:

- The Power House MN offers Zoom classes daily. All virtual classes are included with Memberships and do not count towards classes used.
- A Virtual Only membership is available and follows the same membership policies and terms and listed above, though all virtual memberships are for unlimited classes.